

SYSTEM MAINTENANCE NOTICE

Dear Customer,

We will conduct system maintenance in order to provide better service.

Investment Funds, QDII, Insurance services and Domestic interbank Transfer on Personal Mobile APP, Tenpay and Alipay will be out of service during:

2026-5-09 (Saturday) 23:00pm to 2026-5-10 (Sunday) 05:00am.

Personal Mobile APP, HSBCnet, Phone Banking Services, Debit Card services, SMS services, Online payment service including e-CNY services, UnionPay Online Payment Service, Tenpay and Alipay will be out of service during:

2026-5-17 (Sunday) 01:00am to 2026-5-17 (Sunday) 05:00am.

We apologize for any inconvenience caused and thank you for your continuous support. For any enquiries, please contact our 24-Hour Customer Service Hotline 4008 30 8008.

Hang Seng Bank (China) Limited
8 May 2026