

## SYSTEM MAINTENANCE NOTICE

Dear Customer,

To ensure the safe and stable operation of the systems, Hang Seng China will cooperate with the maintenance of the E-CNY system. Personal E -CNY services will be suspended during the following periods:

2026-1-24 (Saturday) 00:10am to 04:00am.

We apologize for any inconvenience caused and thank you for your continuous support. For any enquiries, please contact our 24-Hour Customer Service Hotline 4008 30 8008.

Hang Seng Bank (China) Ltd  
21 Jan 2026