恒生銀行
HANG SENG BANK

SYSTEM MAINTENANCE NOTICE

Dear Customer,

We will conduct system maintenance in order to provide better service.

Please be advised that the following services may experience temporary interruptions or brief disruptions during

2026-11-21 (Saturday) 22:00 to 2026-11-22 (Sunday) 06:00:

WeChat Pay and Alipay services, Mobile App Setup, Login and Transaction authentications, Mobile App cross-border view and cross-border transfer services, Face recognition on Mobile App, Unit Funds, QDII and Insurance services on Mobile App.

We apologize for any inconvenience caused and thank you for your continuous support. For any enquiries, please contact our 24-Hour Customer Service Hotline 4008 30 8008.

Hang Seng Bank (China) Limited
18 November 2026

PUBLIC