

SYSTEM MAINTENANCE NOTICE

Dear Customer,

We will conduct system maintenance in order to provide better service.

Please be advised that the following mobile App services may experience temporary interruptions or brief disruptions during

2026-9-13 (Sunday) 00:00 to 2026-9-13 (Sunday) 02:00:

Mobile App Setup and Login, Funds, QDII and Insurance service on Mobile App.

We apologize for any inconvenience caused and thank you for your continuous support. For any enquiries, please contact our 24-Hour Customer Service Hotline 4008 30 8008.

Hang Seng Bank (China) Limited
9 September 2026