

关于进一步调整个人通知书服务的通知

尊敬的客户：

为了持续践行低碳环保，节能减排的服务理念，我行将于近日起陆续停止下列通知书的纸质寄送服务。我们将通过电子通知书的方式替代纸质寄送，请您及时注册电子银行服务，并通过我行“手机银行APP/网银 - 电子结单/电子交易通知”查看通知。查看[电子银行使用指引](#)，开启你的指尖银行。

您还可以通过“手机银行APP - 个人房贷”实时查询更多贷款账户信息。

如需帮助，请致电我行客户服务热线4008 30 8008。

停发纸质通知书名称
新还款明细表
修订后还款明细表

恒生银行（中国）有限公司

二〇二四年八月五日

Service Adjustment of Personal Advices Announcement

Dear Customer,

To continuously pursuing low-carbon, energy conservation and emission reduction service concept. We will stop the paper delivery service of the following advices in the near future. Instead of paper advice service, we provide e-Advice, please enroll online banking service timely and access our ‘Mobile Banking APP/e-Banking – e-Statement and e-Advice’ to check the advices. Please visit our [Digital Banking Guideline](#) to start your Mobile Banking.

You may also visit ‘Mobile Banking APP – Home Mortgage Loan’ for more Mortgage Account information instantly.

For any enquiries, please contact our 24-Hour Customer Service Hotline 4008 30 8008.

ADVICE to stop paper delivery
NEW REPAYMENT SCHEDULE
REVISED REPAYMENT SCHEDULE

Hang Seng Bank (China) Limited
5 August 2024