

个人银行手机银行升级通知

尊敬的客户：

为了给您提供更好的服务，恒生中国将在2024年9月18日升级手机银行APP至7.0.0版，请您在发布更新后及时更新至最新版。

在新版本发布之后，个人银行手机银行对于手机系统版本的支持如下：

苹果手机：最低支持iOS14.0(含iOS14.0)

安卓手机：最低支持Android 8.0(含Android 8.0)

您还可以访问我行官网[恒生\(中国\)个人e-Banking服务](#)或者微信公众号“恒生银行中国”>用心服务>个人手机银行APP获取更新及下载方式。

因此给您带来不便，敬请谅解。如有任何疑问，请致电我行客户服务热线4008 30 8008。

恒生银行（中国）有限公司

二〇二四年八月十九日

Personal Banking Mobile Banking APP Upgrade Notice

Dear Customer,

To provide you better service, our Personal Banking Mobile Banking APP will upgrade to V7.0.0 on 18th Sep. Please update your Mobile Banking APP to the latest version once released.

After the release, our Personal Banking Mobile Banking APP supports the mobile system version as follows:

iPhone: Minimum support iOS 14.0 (Include iOS 14.0)

Android Phone: Minimum support Android 8.0 (Include Android 8.0)

You may visit our Hang Seng(China) Personal e-Banking Services or follow our WeChat Official Account ‘恒生银行中国’ to get update and download methods.

We apologize for any inconvenience caused and thank you for your continuous support. For any enquiries, please contact our 24-Hour Customer Service Hotline 4008 30 8008.

Hang Seng Bank (China) Limited
19 August 2024