



恒生銀行
HANG SENG BANK

系统维护通知

尊敬的客户：

为了给您提供更好的服务，恒生中国将在以下时段对系统进行维护：

2025年10月19日（星期日）01:00 至2025年10月19日（星期日）06:00

将暂停个人银行e-Banking、手机银行和直销银行服务，数字人民币服务，恒生HSBCnet服务、电话银行服务，借记卡服务，线上支付业务包括银联云闪付业务、微信支付及支付宝支付。

因此给您带来不便，敬请谅解。如有任何疑问，请致电我行客户服务热线4008 30 8008。

恒生银行（中国）有限公司

二〇二五年十月十七日



恒生銀行
HANG SENG BANK

SYSTEM MAINTENANCE NOTICE

Dear Customer,

We will conduct system maintenance in order to provide better service.

Personal e-Banking, Mobile APP, Direct Bank Service, HSBCnet, eCNY services, Phone Banking, Debit Card services, Online payment service including UnionPay Online Payment Service, Tenpay and Alipay will be out of service during:

2025-10-19 (Sunday) 01:00am to 2025-10-19 (Sunday) 06:00am.

We apologize for any inconvenience caused and thank you for your continuous support. For any enquiries, please contact our 24-Hour Customer Service Hotline 4008 30 8008.

Hang Seng Bank (China) Limited
17 Oct 2025