

## Re: Relocation of Hang Seng Bank (China) Limited Hangzhou Branch ("the branch")

Jun 2016

Dear customer,

From 27 June 2016, Hang Seng Bank (China) Limited Hangzhou Branch will be relocated to **Shop 1 G/F and room 701&702**, **Building 2**, **Hangzhou Kerry Centre**, **No.385**, **Yan An Road** (Postal Code 310006). After relocation, our service scope will remain unchanged, while Retail Banking & Wealth Management business will add service hours from 10:00AM to 4:00PM, on Saturday and Sunday to provide more convenience to you.

We highly appreciate your trust and long-term support to our bank and will continue to provide best service to you. Should you have any query, please call 0571-8729 6178 or our customer service hotline 8008 30 8008 / 4008 30 8008 to enquire or visit our website <a href="https://www.hangseng.com.cn">www.hangseng.com.cn</a> to explore.

Yours sincerely,

Hang Seng Bank (China) Limited Hangzhou Branch