

关于进一步调整个人通知书服务的通知

尊敬的客户：

为了持续践行低碳环保，节能减排的服务理念，我行将于近日起**陆续停止**下列通知书的纸质寄送服务。我们将通过电子通知书的方式替代纸质寄送，已开通注册电子银行服务的客户可**直接通过我行手机银行 APP/网银查看通知**，请及时开通。如需帮助，请致电我行客户服务热线 4008 30 8008。

| 通知书名称 |
|-------------------|
| 自动扣账通知 |
| 更特息结构性存款确认书 |
| 更特息结构性存款到期通知 |
| 开户证件过期通知 |
| 费用扣账通知书 |
| 新增大额存单存款通知 |
| 大额存单存款提取通知 |
| 基金/专户购买失败确认书 |
| 基金赎回及专户提取/退出失败通知书 |
| 定期定额投资失败通知书 |
| 申购确认书 |
| 转换通知书 |
| 赎回通知书 |
| 投资者风险匹配告知书 |
| 汇款扣账通知 |
| 汇款入账通知 |
| 新增定期存款通知 |

恒生银行（中国）有限公司
2023 年 7 月 14 日

Service Adjustment of Personal Advices Announcement

Dear Customer,

To continuously pursuing low-carbon, energy conservation and emission reduction service concept. We will **stop the paper delivery service** of the following advices in the near future. Instead of paper advice service, we provide e-Advice, **please access our Mobile Banking APP/e-Banking to check the advices**. We suggest you to enroll online banking service timely. For any enquiries, please contact our 24-Hour Customer Service Hotline 4008 30 8008.

| ADVICE |
|---|
| AUTO DEBIT ADVICE |
| MAXIINTEREST STRUCTURED DEPOSIT CONFIRMATION |
| MAXIINTEREST STRUCTURED DEPOSIT MATURITY ADVICE |
| ADVICE OF ID EXPIRY |
| EXPENSE DEBIT ADVICE |
| NEW CERTIFICATE DEPOSIT ADVICE |
| CERTIFICATE DEPOSIT FULL WITHDRAWAL ADVICE |
| SUBSCRIPTION UNSUCCESSFUL ADVICE |
| REDEMPTION UNSUCCESSFUL ADVICE |
| MIP UNSUCCESSFUL ADVICE |
| QDUT SUBSCRIPTION CONFIRMATION ADVICE |
| QDUT SWITCHING CONFIRMATION |
| QDUT REDEMPTION CONFIRMATION |
| INVESTOR RISK SUITABILITY ADVICE |
| PAYMENT DEBIT ADVICE |
| PAYMENT INWARD ADVICE |
| NEW FIXED DEPOSIT ADVICE |

Hang Seng Bank (China) Limited

July 14, 2023