



假冒语音信息来电、短讯及网站链接

恒生（中国）没有授权或委任任何第三方公司推广个人信贷业务。如果您收到怀疑假冒我行的电话，短讯，网页链接或是其他任何形式的类似消息，请记下来电者身份及电话号码/网页链接等相关信息，及时致电我行服务热线查询。烦请注意，您应使用我行官网公布的客服的热线号码，而不是只依照电话、短讯或是网页链接等渠道所提供的指示联络银行。

积极加强自我防范意识，共同提高提防受骗！查询请致电客户服务热线8008 30 8008。

恒生银行（中国）有限公司

2020年4月18日

Warning Against Bogus Voice Message Phone Calls, SMS Messages and Websites

Hang Seng (China) has not authorized or appointed any intermediaries to conduct promotional activities of personal loan. If you are suspicious about the identity of the callers, the hotline number shown in SMS messages, the websites or other similar kinds of notification, you should take record of the callers' contact numbers and information or the website links and verify with our Bank Service Hotline. Customers should verify the hotline numbers with the Bank before calling rather than just following the information provided in phone call, SMS message or website linkage purportedly to be sent from the Bank.

Please contact our Customer Service Hotline 8008 30 8008 for enquiries.

Hang Seng Bank (China) Limited
18 Apr 2020