

Notice of Relocation of Hang Seng Bank (China) Limited Shanghai Hongqiao Sub-branch

15 December 2017

Dear Customers,

Thank you for your trust and support to Hang Seng Bank (China) Limited Shanghai Hongqiao Sub-branch.

Due to business development, Hang Seng Bank (China) Limited Shanghai Hongqiao Sub-branch plans to be relocated to No.27, G/F, Raffles City Changning (E), No.1123 Changning Road, Changning District, Shanghai, postal code 200050 in mid-late of January 2018. Please feel free to contact our staff for branch opening date. Investment & Wealth Management Service and Teller Counter Service (Cash Service excluded) will be provided after relocation. Business hours will be changed to 10:00 to 18:00, Monday to Friday, Investment & Wealth Management Service and Teller Counter Service (Cash Service excluded); 11:30 to 15:30, Saturday, Teller Counter Service (Cash Service excluded); 10:00 to 18:00, Saturday to Sunday, Investment & Wealth Management Service.

We apologize for any inconvenience caused and we are committed to provide best service to you.

Should you have any queries please contact us (021-38658400) or our 24-Hour Customer Service Hotline 8008 30 8008 / 4008 30 8008 or visit www.hangseng.com.cn.

Hang Seng Bank (China) Limited

Shanghai Hongqiao Sub-branch