

Minimum System Requirements for Hang Seng HSBCnet

Software Requirements

Hang Seng HSBCnet is designed to work with the following browser versions/operating systems:

Operating System Browser

Compatible browser versions / operating systems	
Operating System	Browser
Windows 2000 Professional with Service Pack 2 (SP2) installed	Internet Explorer 6 with Service Pack 1 (SP1) installed
Windows XP with SP2	Internet Explorer 6 with SP1, Internet Explorer 7
Windows Vista	Internet Explorer 7

All browser versions must be protected by 128-bit encryption. To check the level of security being used, look for a security padlock at the bottom right of your browser – this will establish the level of security being used.

The best way to check if you have 128-bit encryption in Internet Explorer is to Click on **Help** in the toolbar, then **About Internet Explorer** and check the **Cipher Strength** is 128-bit.



If your software meets the above criteria, then you should have no problems accessing the service. However, if there are gaps in your system compatibility, then you can try some of the following:

- Download the latest browser from the Microsoft Web site www.microsoft.com/windows/ie
- Certain versions of Microsoft Internet Explorer may require additional patches, which are available from www.microsoft.com/technet/security

You could also maximize Hang Seng HSBCnet performance by fine-tuning your Internet Explorer settings.

Note: The above hyperlink may allow you to leave the Hang Seng HSBCnet Web site. The Web site accessed through this hyperlink may not provide you with any regulatory protections. Hang Seng HSBCnet is not liable for your use of the hyperlinked Web site.

Hardware Requirements

Minimum specification	<ul style="list-style-type: none"> ● Pentium III processor or equivalent ● 700MHz ● 256MB RAM ● 90MB available hard disk space ● 1024X768 screen resolution with 256 colours ● 56kbps effective Internet connection**
Recommended specification	<ul style="list-style-type: none"> ● Pentium III processor or equivalent ● 700MHz ● 512MB RAM ● 90MB available hard disk space ● 1024X768 screen resolution with 256 colours ● 128kbps effective Internet connection**
Browsers and Sun Java Plugin	<ul style="list-style-type: none"> ● Internet Explorer 6 with SP1 with Sun Java Plugin 1.4.4_05
Microsoft Java Virtual Machines, (JVMs)	<ul style="list-style-type: none"> ● Build 2339, Version 1.1 - Minimum ● Build 3410, Version 1.1 - Recommended

NOTES

** Above Internet connection speeds

Several factors may affect your Internet connection speed. For instance, you may experience slower-than-expected Internet performance if you share your broadband connection with a large number of other Internet users.

Where possible, we recommend a dedicated 128kbps connection be used for small workgroups of two to three users. Your effective Internet connection speed can be tested using several third-party Web sites. Ideally, tests should be conducted during normal business hours. If your Internet connection speed tests consistently report results slower than 128kbps, you may want to consider upgrading your Internet connection to enhance your Hang Seng HSBCnet user experience.

In addition, viruses, Trojan horses and spy ware on your computer may affect the performance of your Internet connection. All Hang Seng HSBCnet users should ensure they are using up to date anti-spyware and anti-virus applications on their computers to minimize this risk.